



# Pivot Conference Schedule 2020

9.30am	Conference opening and Karakia	
10am–11am	<p><b>Keynote Chris Jarvis, Realized Worth – Virtual Volunteering</b></p> <p>“With people all over the world forced to stay at home right now, we have an even greater opportunity and responsibility to humanize virtual volunteering and make it transformative. Learn about three things that will help you plan and facilitate virtual volunteering opportunities.”</p>	
11am–11.50am	<p><b>The State of Volunteering – Panel Discussions + Q&amp;A</b></p> <p>Volunteering New Zealand’s State of Volunteering Report 2020 launched in July draws on data pre-Covid. We interview panelists on the SOV, opportunities, challenges and solutions.</p> <p><b>Facilitator: Scott Miller</b> – Chief Executive, Volunteering Victoria</p> <p><b>Panelists include:</b></p> <p><b>Dr Karen Smith</b> – Professor of Tourism Management at Victoria University</p> <p><b>Johann Go</b> – Research and Strategy Manager, Volunteering New Zealand</p> <p><b>Teana MacDonald</b> – Youth Intern, Wellington City Mission</p> <p><b>Helen Leahy</b> – Chief Executive, Te Pūtahitanga</p> <p><b>Anjuli Muller</b> – Operations Manager, Good Bitches Baking</p>	
12pm – 12.30pm	<p><b>Innovation</b></p>	<p><b>Collaboration</b></p>
	<p><b>New ways of working – Panel + Q&amp;A</b></p> <p>As we move through the phases of Covid and adapt to new ways of working, what are we going to keep, what are going to change?</p> <p><b>Cathy Aiavao</b> – Volunteer &amp; Facilities Manager, Youth Line</p> <p><b>Annabelle Klap</b> – Talent Sourcing Manager and Volunteer Sustainability champion, St John</p> <p><b>Leisa De Klerk</b> – Manager, Volunteer South</p>	<p><b>Citizen science</b></p> <p>Empowering citizens participation and impact through collaboration – data, people and outcomes.</p> <p><b>Shawn Elise</b> – Litter Intelligence Programme Manager, Sustainable Coastlines</p>
12.30pm	<p><b>Recruit and retain more volunteers</b></p> <p>Using data, insights and important tips on how to help your volunteer opportunities stand out and your organisation attract more volunteers.</p> <p><b>Rebecca Miller</b> – Head of Seek Volunteer</p>	<p><b>Enabling impactful service</b></p> <p><b>Enabling teams to work more effectively with volunteers</b> by building good partnerships between paid staff and volunteers. This starts with creating a targeted training creating a culture of appreciation.</p> <p><b>Sudha Bhana</b> – Manager Volunteering, New Zealand Cancer Society</p>

<p><b>1pm-2pm</b></p>	<p><b>Elevating the Voices of Volunteers</b> – Panel discussion + Q&amp;A</p> <p>We elevate the voice of volunteers and hear directly from a panel of volunteers about what they want, need and expect, as a volunteer in 2020 and beyond.</p> <p><b>Facilitator:</b> Michelle Kitney, Chief Executive, Volunteering New Zealand</p> <p><b>Panelists include:</b></p> <p><b>Kodrean Eashae</b> – Voice of Aroha (Refugee program)</p> <p><b>Sara Hillier Jones</b> – IHC</p> <p><b>Patricia Pera</b> – Citizens Advice Bureau</p> <p><b>Lakshmi Sridhar</b> – Blind Low Vision</p> <p><b>Ryan Hooper-Smith</b> – VNZ Board member</p>
<p><b>2pm– 2.20pm</b></p>	<p><b>Closing remarks</b> – Tania Jones, Volunteering New Zealand Board Chair</p>
<p><b>2.20pm</b></p>	<p><b>Networking Session:</b> Small group collaborative kōrero.</p>

